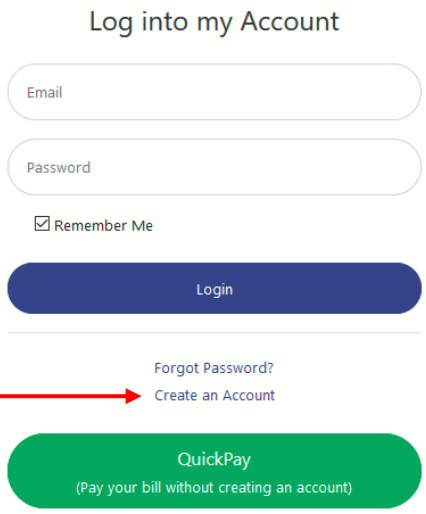
Signing up for the City of Elmwood, IL Customer Portal

By signing up for the City of Elmwood ***Customer Portal*** you will be able to view, print, and pay your bills online. You will also be able to view your bill, payment, and usage history.

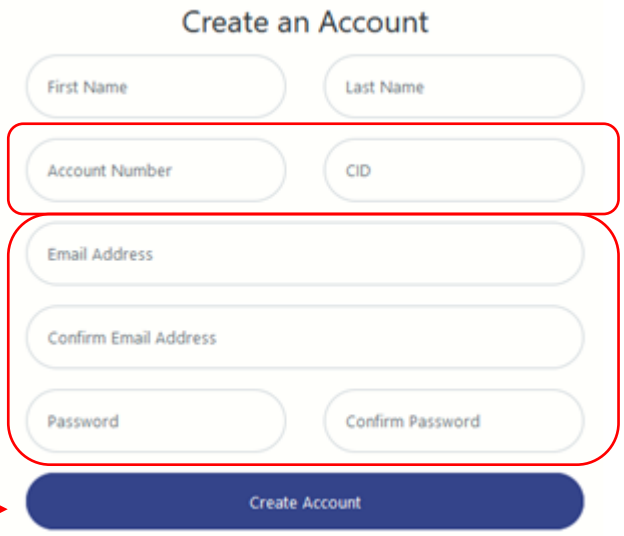
Steps to sign up for the Customer Portal:

1. Go to the following website: → https://elmwood.authoritypay.com

2. Click on ***Create an Account***

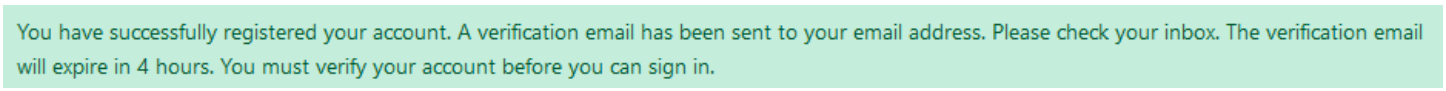


3. Enter your Account Number and CID which can be found on your bill. You will also need to enter a valid email address and password.

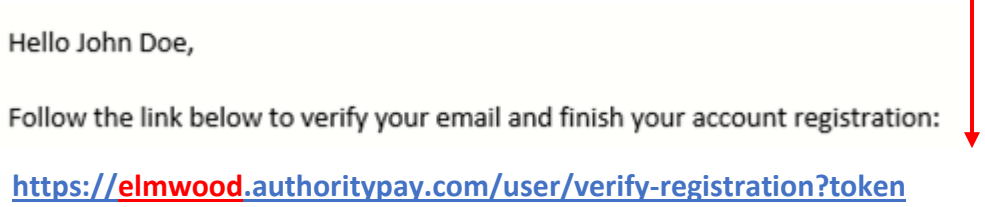


4. Click **Create Account**

5 A Registration Confirmation window will appear. No action is needed on this window. The Verification Email will only be active for **4 Hours** and will require you to verify your email within that 4 hour time window.



6 You will also receive an email confirmation. You must click on the link provided in this email to complete your enrollment.



7 You can then re-enter your email and password and select **Login**. Note, clicking on the "Remember Me" checkbox will allow the website to save your login information.

